




Troubleshooting

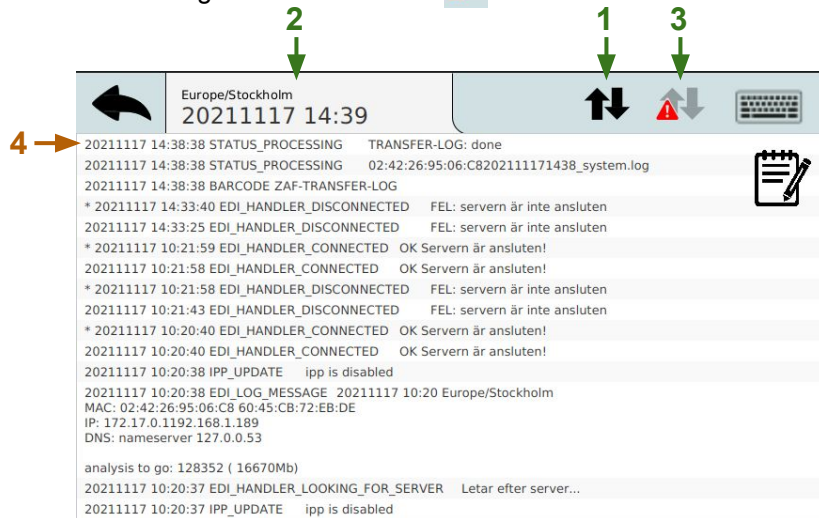
Zafena POC-Workstation

Restart the POC-Workstation.

- A. Press and let go of the blue/green button, down on the right side of the workstation to shut down.
- B. Wait until the button stops blinking.
- C. Press and let go of the blue/green button, down on the right side of the workstation to start up.

Verify that:

1. the POC-Workstation have internet network connection.
Look for:  or  in the upper right corner.
2. the time and date is correct.
3. no network warning is shown. Look for 



Redo the measurement by following the step-by-step Quick guide.

Transfer log

If the problem persists, please send Zafena the POC-Workstation system log by scanning the “Transfer-log” barcode below.



4. The log-view will display “TRANSFER-LOG done” when the transmission is complete.

Update software

After sending the system log, please update the software to the latest version by scanning the “Update” barcode below.



Remote update of the software will start. When the counting comes to 100% in the system log, the POC-Workstation will reboot. When it boots up to the start view, it is ready to use by following the step-by-step Quick guide.

Redo the measurement by following the step-by-step Quick guide.

If the problem still persists

Contact Zafena through mail or phone.

info@zafena.se or **post@zafena.no**

Sweden: +46 14140508

Norway: +47 99118300